

C A No. 154318367
Complaint No. 42/2026

In the matter of:

Surjeet SinghComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Karan Singh, Counsel for the complainant along with complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal On behalf of BYPL

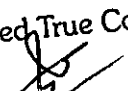
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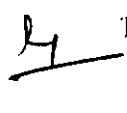
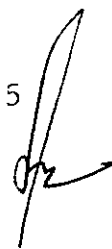
Date of Hearing: 09th June, 2026
Date of Order: 10th June, 2026

Order Pronounced By:- Mr. P. K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant Surjeet Singh applied for re-connection of electricity connection having CA no. 154318367.

It is also his submission that the electricity connection installed at property bearing no. 32-D, Patparganj Gaon, Dlehi-110091 was installed

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CGRF (BYPL)

  1 of 5 

Complaint No. 42/2026

in the name of Jai Raj Singh. After the demise of Sh. Jai Raj Singh, father of the complainant, Ajay Singh who is son of Jai Raj Singh and brother of the complainant, got the name changed in his favour with new C A No. 154318367. The complainant's sister is residing at the present address and was using electricity through the said connection which got disconnected in January 2026 on account of non-payment of dues. Therefore, the complainant requested Forum to direct OP to restore electricity supply of the said connection and the complainant is willing to clear the pending outstanding dues.

2. The respondent in its reply submitted that the complainant has no locus standi to file the present complaint as the complainant is neither registered consumer nor he falls within the definition of 'consumer' or 'complaint/grievance' as envisaged under the Delhi Electricity Regulatory Commission (Guidelines for establishment of Forum and Ombudsman for Redressal of Grievances of Electricity Consumers) Regulations 2024.

Reply of OP further submitted that the electricity connection bearing CA no. 101070788 was installed in the name of his father Lt. Sh. Jai Raj and that the said connection was illegally transferred by the respondent in the name of his brother Ajay Singh. It is also submitted that original consumer Lt. Sh. Jai Raj had executed a registered General Power of Attorney (GPA) dated 08.03.2021 in favour of his son Ajay Singh. The said GPA was executed on valid legal grounds under category of blood relation transfer.

Based on the said registered GPA and due verification, the respondent lawfully processed the change of name requested generating new CA No. 154318367 in the name of Ajay Singh. Regarding removal of electricity meter, it is submitted that the connection bearing CA no. 154318367 in the name of Ajay Singh was disconnected due to non-payment of dues of dues amounting to Rs. 10,284/-.

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CGRF (BYPL)



2 of 5

Complaint No. 42/2026

The complainant is neither the registered consumer nor an authorised applicant and no privity of contract exists between the complainant and the respondent.

3. The complainant in its rejoinder reiterated his original complaint and submitted that the sister of complainant Smt. Nisha Chaudhary, D/o Lt. Sh. Jairaj Singh, R/o 32-D, 1st floor, Village Patparganj, Delhi-110091 has been residing in the aforesaid property along with her two children. The sister of the complainant is in possession of the said property therefore she is entitled for electricity connection in the subject premises. The rejoinder further submitted that the father of the complainant himself allowed Nisha Chaudhary to stay in the subject premises as her sister i.e. Nisha is living separately from her husband due to dispute between each other.
4. During the course of arguments, OP submitted copy of letter from Ajay Singh who has specifically mentioned that "his sister Nisha is staying in her flat from the last two years and using electricity from CA no. 154318367 which has now been disconnected on account of non-payment of dues. Therefore, he requested for non-restoration of the said connection without his consent."
5. Arguments of both the parties are heard.
6. Based on the facts narrated and the material placed on record, it is evident that the electricity connection bearing CA No. 154318367 stands in the name of Ajay Singh and not in the name of the complainant Surjeet Singh. The said connection was lawfully transferred in favour of Ajay Singh on the basis of a registered General Power of Attorney executed by

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CGRF (BYPL)

  4 of 5

Complaint No. 42/2026


the original consumer, Late Sh. Jai Raj Singh. The complainant has neither challenged the transfer of the connection before any competent forum nor placed any document on record to establish that the transfer was illegal or fraudulent.

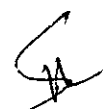
7. It is also an admitted position that the connection was disconnected due to non-payment of outstanding dues amounting to Rs. 10,284/-. Further, the registered consumer, namely Ajay Singh, has specifically communicated to the respondent that the electricity connection should not be restored without his consent. Since the connection stands in his name, he alone has the contractual relationship with the respondent company in respect of the said electricity connection.


The complainant is neither the registered consumer nor has he produced any authorization from the registered consumer empowering him to seek restoration of the disconnected connection. Therefore, the complainant does not fall within the category of a consumer in respect of the subject connection and has no enforceable right to seek restoration thereof.

As regards the submission that Smt. Nisha Chaudhary is residing in the premises, the Forum observes that occupancy or possession of a premises by itself does not confer any right upon a third party to seek restoration of an electricity connection standing in the name of another person, particularly when the registered consumer has objected to such restoration. However, if Smt. Nisha Chaudhary is in lawful occupation of any portion of the premises, she shall be at liberty to apply for a fresh electricity connection in accordance with the applicable provisions of the Electricity Act, 2003, DERC Regulations and the Supply Code, subject to fulfillment of the requisite formalities.

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GRF (BYPL)



 4 of 5



Complaint No. 42/2026

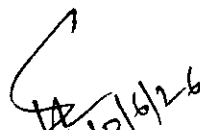
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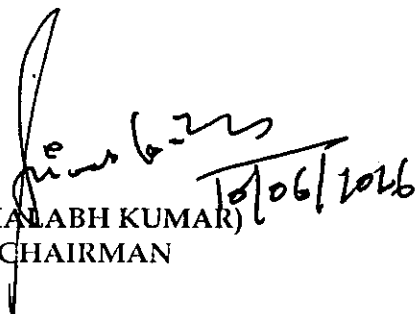
In view of the foregoing discussion, the Forum finds no merit in the present complaint. The respondent cannot be directed to restore electricity supply through CA No. 154318367 at the instance of the complainant who is neither the registered consumer nor an authorized representative of the registered consumer.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


10/6/26
(P.K. AGRAWAL)
MEMBER (LEGAL)


10/6/26
(S.R. KHAN)
MEMBER (TECH.)


10/06/2026
(SHALABH KUMAR)
CHAIRMAN

5 of 5

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